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Deli Assistant Job Description

Reports to: Fresh Foods Team Leader

Position Summary

The Deli Assistant assists the Fresh Foods Team Leader in preparing fresh foods and beverages; maintaining clean and orderly deli preparation, storage, and public use areas; and providing exceptional customer service to all Co-op member-owners and customers using the 10/4 rule, 3 steps to good customer service and 5 steps to handling a customer complaint.

Responsibilities:

- Fresh foods preparation: salads, sandwiches, soups, etc.
- Prepare food neatly, accurately, and in a timely manner
- Understand and adhere to proper food handling, safety, and sanitization standards
- Maintain clean, orderly, and properly stocked deli display units, coolers, work areas, storage areas, and public use seating areas
- Maintain professional and groomed appearance
- Assist with monthly inventory as needed
- Perform related duties as assigned by Fresh Foods Team Leader
- Position requires standing, bending, and walking the entire workday

Qualifications:

- Ability to follow recipes; knife skills
- Regular predictable attendance; flexibility in scheduling
- Ability to handle and prioritize multiple demands
- Attention to detail; organization skills

- Communication skills
- Ability to understand and implement written and verbal instruction
- Ability to work with others in close quarters
- Ability to lift up to 50 lbs
- Ability to stand for long periods
- Dedication to exceptional customer service